

ADVANCE COPY

# The 8th Annual Electronic Health Records Summit

*Achieving the next step towards patient-centric healthcare connectivity*

18 & 19 May 2009, Duxton Hotel, Wellington

**Take 50% off the price for second delegate. See details on registration page**

## 18 MAY 2009

8.30 Registration and Coffee

9.00 Opening Remarks from the Chair

*Representative from* **NEW ZEALAND NURSES ORGANISATION**

9.10 **Electronic Health Records: Insights for 2009 and Beyond**

*This opening session will highlight the significance of improving New Zealand's health system for better health status of the country. Are our healthcare quality, safety, efficiency and health IT related? Mainly addressing the current healthcare system in terms of connectivity, a brief comparative view of recent past will highlight where we were five years ago and where we are now. What is preventing us from realising goals to a viable health information exchange and what specifically are, and should these goals be?*

**Tom Bowden, CEO, HEALTHLINK**

10.00 **Committing to Better-Connected Healthcare Systems**

*An increase in the awareness of safety and better quality of care that e-health initiatives can provide will ensure insurmountable support for EHR from all stakeholders. So what are the key factors to drive a sophisticated e-health infrastructure?*

**Karolyn Kerr, Chief Executive, HINZ**

10.50 Morning Break and Refreshments

11.10 **Reshaping Health Systems to Improve Efficiency and DHB Productivity**

*Clinical Networks are a key strategy by the Government to improve DHB productivity and facilitate a greater clinician-led health system. This session provides a framework for a national approach to reshape health services to provide better connectivity and patient centred health care.*

**Andrew Campbell-Stokes, General Manager, CENTRAL REGION'S TECHNICAL ADVISORY SERVICES**

12.00 **Panel Discussion: Overcoming Hurdles for Practicing with Advanced Information Capacity**

- Issues to be addressed at a policy level
- Bold decision making and strategies for better reform towards a successful EHR network
- Funding and other resources to support innovation throughout the system

**Panellists: Tom Bowden, CEO, HEALTHLINK**

**Elizabeth Plant, Chief Pharmacist, TARANAKI DISTRICT HEALTH BOARD**

**Dr Chris Hendry, Director, MIDWIFERY AND MATERNITY PROVIDER ORGANISATION**

12.50 Lunch

1.50 **Driving Patient Awareness to Support Growth in Developing Successful Health Information Networks**

- Exploring attitudes to EHR - how to drive safety
- Actively engaging in feedback and dialogue with patients and the community at large
- Driving awareness and knowledge of systems in place and long term goals
- How patient/consumer groups influence in health service development

**Dr Inga Hunter, Lecturer, MASSEY UNIVERSITY**

**2.40 Electronic Health Records - Legal Update**

*This legal-intensive session will provide an overview of recent medico-legal developments relevant to electronic health records including important decisions from the:*

- Privacy Commissioner
- Office of the Health and Disability Commissioner
- Coroners and
- The Courts

**Dr Marie Bismark, Senior Associate, BUDDLE FINDLAY**

**3.30 Afternoon Break & Refreshments****3.45 Clinical Intelligence and Analytics: Challenges for Information Governance in Healthcare**

*Investments in Electronic Health Records have naturally triggered a demand alongside for clinical intelligence and analytics. Establishing separate departments for core competency and proficiency in knowledge management and business intelligence will more likely than not prove inadequate and eventually ill-advised. This session addresses best practices for a better course of action.*

- Analysing the demand and supply issues around information governance
- Sound strategies for moving into the next phase
- Being prepared - emerging roles of the CMIO

**Dr Karl Cole, Clinical Director, PROCARE HEALTH**

**4.30 Case Study: Safe Medication Management Programme**

*The Safe Medication Management Programme is a quality initiative to reduce adverse drug events throughout the health and disability sector in New Zealand. This case study will outline the background to and objectives of the programme as well as the potential for e-medicine solutions including an EHR, to reduce adverse drug events and associated harm to consumers.*

**Shayne Hunter, Information Systems Advisor, HUTT VALLEY DHB**

**5.15 End of Day One & Networking Drinks****19 MAY 2009****9.00 Opening Remarks from the Chair****9.10 Case Study: Where the Rubber Hits the Road: Transitioning Community Based Healthcare Providers Into an Electronic Environment**

*Currently the bulk of healthcare in New Zealand is actually provided in the community, with nurses, midwives, allied health and healthcare workers - the key providers. Many give this care within the patient's home. Without input into the 'electronic picture' of a patient's health, a significant component of information on the impact of their care and treatment is lost. How do we include these providers in the march towards patient centred health care connectivity?*

**Dr Chris Hendry, Director, MIDWIFERY AND MATERNITY PROVIDER ORGANISATION**

**9.55 Driving Value with Patient-Centric Health IT Processes**

*How can a patient-centric care process be easily implemented and what are the benefits such as time and cost reductions involved to the medical records management process in doing so? What is the impact on patient security and privacy in the process? This session highlights the value of patient centric information vs. institution centric EHR management.*

- Going beyond institution centric EHR management
- Promoting patient safety alongside improving quality of care
- Managing confidentiality and ensuring ready availability of personal health and business information

**Sebastian Morgan-Lynch, Policy Advisor, OFFICE OF THE PRIVACY COMMISSIONER**

**10.40 Morning Break and Refreshments**

- 11.00 **Case Study: Providing Ongoing Support for Clinicians as Clinical Information Systems Are Introduced**  
*Whilst implementing a new or upgrading an existing EHR system, most organisations try to minimise disruptions by replicating legacy systems and transferring existing processes into a new system. What ensues most often is a 'worst of both worlds' scenario. This session will address the implementation of the support structure put in place at CMDHB for clinicians using electronic clinical systems. Having evolved over a number of years, and improving the quality of the system implementations and up-grades - this presentation will highlight how the users' needs are much better understood and works winningly with clinicians.*  
**Janet Gibson, Service Manager Patient Information, COUNTIES MANUKAU DHB**
- 11.45 **Information Management to Enable Health Sector Capability**  
*The Public Records Act is vital in ensuring government accountability and transparency and supports the efficient operation of business. This paper looks at the requirements of the Public Records Act as they relate to the management of electronic records and will consider:*
- Drivers for well managed information
  - Benefits of well managed records
  - Archives New Zealand's new mandatory standards
  - The real road to audits
- Greg Goulding, Group Manager, ARCHIVES NZ**
- 12.30 Lunch
- 1.30 **Predicting the Future of IT Enabled Healthcare**  
*Scenario planning is perhaps one of the most powerful tools and a clever methodology overall for visualising the future. This presentation will address how this can be successfully applied to the complexities of IT-enabled healthcare systems including patient record management.*
- Critical uncertainties and market drivers that will change healthcare in the coming future and the impact of IT
  - Signs to predict how the healthcare provider market will evolve
  - Scenarios for the future?
  - How healthcare provider organisations should prepare for the short, medium, and long term
- 2.15 **Ensuring Performance Delivery with Increased 'Infrastructure Intelligence'**  
*The healthcare provider CIO requires a timely and accurate picture of the overall performance of the organisation's IT infrastructure and where potential impediments and risks to performance reside. However, these often become evident only during times of crisis such as slow running or unavailable systems, and after IT or vendor service levels have been compromised. This session will address successful implementation of health IT using a detailed assessment of risks and a crystal clear understanding of the practice's needs to achieve organisational objectives.*  
**Chris Peck, Consultant, ORION HEALTH**
- 3.00 Afternoon Break & Refreshments
- 3.20 **Personalised Medicine - Preparing for e-Medication Management of the Future**  
*Medication is becoming increasing complex, and health technology is still struggling to address this critical area in addressing patient care. Frontline clinicians are still not able to use technology in an integrated fashion enabling a complete overview of medication the patient may be taking. Medication errors continue to occur due to incomplete or incorrect information. Younger patients want to take an active role in managing their medication profiles. With these and more significant challenges ahead, what then are the implications for executive management, clinical leadership and IT departments alike in terms of IT and applications support?*  
**Elizabeth Plant, Chief Pharmacist, TARANAKI DISTRICT HEALTH BOARD**
- 4.10 Closing Remarks from the Chair and End of Conference

**Special Offer:** Register two delegates from the same organisation at the same time and the **second delegate pays half price.**

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*Achieving The Next Step Towards Patient-Centric Healthcare Connectivity*

18 & 19 May 2009, Duxton Hotel, Wellington

BC006

## Booking Options

Early Bird Special	Register and pay by 5pm on 6th April 2009	
<input type="radio"/>	Conference	\$1995 + GST <b>SAVE \$300!</b>
Standard Price	Registrations received/paid after 5pm on 6th April 2009	
<input type="radio"/>	Conference	\$2295 + GST

## Special Offer\*

Register two delegates from the same organisation on the same day and the second delegate will receive 50% off the price.

## Personal Details

First Delegate	Mr/Mrs/Ms/Miss/Dr
First Name	
Last Name	
Position	
Direct Dial	
Email	

Yes I would like to receive information via Email

Second Delegate	Mr/Mrs/Ms/Miss/Dr
First Name	
Last Name	
Position	
Direct Dial	
Email	

Yes I would like to receive information via Email

## Company Details

Company Name	
Company Postal Address	
Telephone	
Fax	
Nature of Business	

## Approving Manager's Details

Manager's Name	
Position	

## Booking Contact's Details

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## How To Register

<b>By Fax</b>	Complete and fax this registration form to (09) 309 7986
<b>By Phone</b>	(09) 379 5892
<b>By Email</b>	Email your registration form details to register@brightstar.co.nz
<b>By Post</b>	Complete and return this registration form to: Bright*Star FreePost 2690 PO Box 31242 Auckland 0741

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Payment must be received before the course to secure your place

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### What happens if I have to cancel?

1. Send a substitute in your place
2. Confirm your cancellation in writing (email, fax or letter) 10 working days before the event and receive a refund less \$300+GST per delegate service charge

Regrettably no refunds will be made for cancellations received after this date

However upon your request you will still receive the conference documentation.

Delegates are responsible for their own travel/accommodation bookings and no compensation will be made should the conference be rescheduled or cancelled.

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