

AULDHOUSE

November – December IT Cluster Specials

ITILV3: ITIL V3 Foundations

Wellington 14-16 December (2 spots remaining)

ITIL V3 Foundations provides you with a general overview of the IT Service Management Lifecycle and its supporting processes, functions and roles. The course also enables you to understand how an integrated IT Service Management framework can be adopted and adapted within your own organisation. ITIL V3 Foundations prepares you for the examination leading to the Foundation Certificate in IT Service Management. An independent examination body facilitates and marks the examination, which is scheduled on the last day of the course. This certification is the prerequisite for the Intermediate and Advanced levels of ITIL certification

RRP: 1900 + GST Cluster members: 1600 + GST

PJ: Project 2003/2007

Wellington 30 Nov-1 December (5 spots remaining)

Wellington 14-15 December (6 spots remaining)

You will create a project plan containing tasks, organize these tasks in a work breakdown structure containing task relationships, create and assign resources, and finalize the project to implement the project plan. You will exchange project plan data with other applications, update project plans, create visual reports, and reuse project plan information.

RRP: 750 + GST Cluster members: 500 + GST