



# **The New Zealand Health IT Cluster Limited**

## Annual Report

2008

## DIRECTORY

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**Insurer:**

Lumley General Insurance (NZ) Limited  
Lumley Centre,  
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## STATEMENT OF PURPOSE

The New Zealand Health IT Cluster Incorporated Society established this wholly-owned subsidiary Company to contract and manage significant collaborative Cluster projects.

**Company No:**

1652251

**Incorporated:**

29 June 2005

**Directors:**

Malcolm Pollock (Chairman)  
Gavin Wright  
Andrea Pettett  
Dave Tinkler  
Steve Miller  
Mark Cox  
Cathryn Lancaster

**Managing Director:**

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## CHAIRMAN'S REPORT

2008 has seen the completion of key phases in two major projects: e-Labs and the Consumer Health Portal. Both projects have prepared the ground for the implementation of pilot systems that address two foundation stones of our national strategy. In total they have involved over 20 of our members and have received funding from the Ministry, DHBs, Microsoft and The Foundations for Research Science and Technology.

The e-Labs project is now awaiting a decision from the Ministry and the DHBs involved in the project about funding a pilot roll out. If this project goes ahead as expected, it will comprise the first implementation in New Zealand of a full laboratory orders and results system. A complex and demanding process involving up to 15 organisations helped specify the proposed solution in terms of processes, architecture and clinical practice. Acknowledgement is given not only to the Cluster members who have participated, but also to HISAC, The Ministry of Health, Rotorua General Practice Group and Lakes DHB for their unfailing support.

The Consumer Health Portal project developed a prototype portal that could be used by patients to help manage their conditions, take sensible lifestyle choices and communicate with their care providers. The system has been demonstrated to key sponsors in the Ministry of Health and discussions are underway as to how a fully fledged pilot programme may be developed.

With the contract now agreed with the Ministry of Health for the development of up to three new Proof of Concept briefs, 2009 will see the Cluster undertake a number of new projects. Under the banner of C2I (Collaborate 2 Innovate), the Cluster is calling on all members and other interested parties to submit ideas about innovations that will ultimately provide improvements in the way we deliver health and provide the potential for companies to develop new IP and exploit new markets.



**Malcolm Pollock**  
Chair

## **MANAGING DIRECTOR'S REPORT**

In 2008 the Cluster successfully completed the Midlands e-Labs Orders and Results Pilot Proposal, and the Consumer Health Portal Proof of Concept project.

The E-labs project delivered a costed proposal for a regional implementation and is the culmination of 4 years work by Cluster members. The programme of work identified four key areas which are proposed to run as concurrent projects. These are Stakeholder Engagement, Community Lab Orders, Community Laboratory Collection Process Improvement, and Secondary Lab orders. The proposal has been reviewed by the HISAC office and their recommendations are being discussed within the Ministry of Health. We remain optimistic that funding will be approved and that the programme of work will eventually commence.

The Consumer Health Portal has been demonstrated to the funding stakeholders, namely Microsoft, FRST and MOH. They have all been impressed with the collaborative technology demonstrated. The project also highlighted challenges around the business model for the deployment of patient centric health solutions. Discussions with the project team and the MOH are now focussing around scoping the next phase of the project.

The Cluster's contract to facilitate the Connected Health workstream, has been extended to 30 September 2009, we have received positive feedback from forum members about the importance of having the Cluster consolidated industry feedback to the Connected Health team.

The 2009 programme of work is already busy with the Collaborate 2 Innovate programme and the Connected Health Industry Forum. Additional Cluster office resources will need to be considered if the E-labs proposal proceeds.

As we look to 2009, the Cluster will need to ensure that all projects either break even or make a surplus, as we cannot continue to run projects at a loss.



**Andrea M Pettett**  
**Managing Director**